

MEMBERSHIP TERMS AND CONDITIONS



Cross Krav Maga Membership

To be eligible for our CROSS Krav Maga 'full membership' you must currently be over 16 years of age (Young adults aged between 16 and 18 may join with parental consent) and you must have a UK bank account to make your monthly payments by direct debit (or parents account).

We do not offer a 'pay as you go' or cash payment scheme, except for foreign short term members. For short term visitors to the club, the minimum contract period is 3 months, as per our regular members. If you do not hold a UK Bank account an upfront payment for the minimum contract period must be paid prior to training with us.

CKM Discounted Membership

To be eligible for our CKM 'discounted membership' you must be a full time member of HM Forces, Emergency Services (Police Officer, Fire Service or Paramedic) or full time student/under 18 to receive the 10% discount on monthly training fee's. You must be able to produce a valid I.D at the time of joining CKM. Please be aware that the discount does not apply to the trial class or joining fee unless there is a specific promotion on offer.

CKM Membership Packages

Our membership packages are designed to actually be more value for money the more you train, this is to encourage better attendance and to increase your practice at a lower hourly rate.

CKM Family Membership

To be eligible for our CKM Family Membership you must be a direct relation with the other member you are joining with (husband & wife, Son & daughter etc).

We offer discounts to family membership, please ask individual Coaches to what offers they have, providing that you sign up on the night of your trial class. If you choose to sign up at a later date, (for example 1 week later) the offer could be revoked.

What's included in the CROSS KM Membership?

- Discounted Private tuition rates with our professional CKM Coaches.
- CKM membership rates when booking any of CKM's workshops or events.
- Invite to our social media groups and CROSS Krav Maga App
- Monthly training for minimum 46 weeks of the year.

Please take note, some months have 5 weeks, we do not charge extra for these extra weeks to make up for holidays for Coaches, though most classes are covered we do shut down for 2 weeks over Christmas and have 1 -2 weeks in the summer.

Want to train at another CROSS Krav Maga Club for extra training?

We encourage our members to train at other CROSS Krav Maga clubs, please be aware that other clubs and the coaches have their own costs such as hall hire, travel costs, equipment and their time so a discounted charge is required to either drop in or to train with them full time.

Please discuss with your Coach if you wish to cross train and we will work together to make sure you get the best value but still maintaining and understanding the other coach needs a training fee.

Need to take a break but don't want to leave the club?

No problem, we have two monthly membership options, 'active' or 'non-active'. Active means you are training regularly at any of our locations. Non-active means you are still a member but not training at any locations for a period of time (injured or away with work holidays for example) and are not attending the classes. After your first payment and joining fee have been paid, you are then entitled to take the non- active option of just £15.00 per month.

The non active option means that you do not need to pay a joining fee if you were to leave and want to come back, you can still train at seminars and still fully insured, still have access to the members social media platforms, learning centre and also the App. You are also entitled to train once per month if you wanted to still pop in and maintain some training .

Club training clothing.

We ask that you purchase a club beginners t shirt from the website shop within the first month, after 3 months either trousers or shorts need to be purchased. No other kit is mandatory, however there are other items you may want and they are there on the club shop.

Equipment and protective gear can be bought on the shop via our Affiliate programme with RDX.

This is great kit at a good price, ask your coach for advice and more info.

Booking Procedure

When you book your 'trial class' online, you will be contacted by email within 48 hrs with a booking confirmation and details of your location, timings and what to bring with you. There will be a health questionnaire to complete prior to starting the session.

Joining Fees

The joining fee includes the admin and member to member insurance, also personal accident insurance for the year. There then is a yearly membership fee of £25 which covers your insurance, that is a mandatory requirement for our training.

Important Payment & Membership Information

- All payments are by monthly Direct Debit from a UK bank account only.
- No cancellation of the Direct Debit prior to the first payment.
- All cancellations require 30 days written notice.
- The minimum membership contract term is 3 months. if you wish to leave after 3 months you must give your Coach an email or letter confirming you want to end the contract. This is then sent to the Direct Debit management company as notice to end the contract as stipulated in they're terms and conditions that you have signed. Failure to provide notice and just cancelling the direct debit is a breach of contract and a further £100 will be added to the final bill.
- If after 2 months you no longer wish to train please give the required written notice 30 days at the end of your 2 month period.
- Once booked, we will not refund you in the event that you cannot attend if a paid trial class, however if notice is given we can allow one other date to be confirmed and booked.
- As Cross Krav Maga operates an open membership policy ,we will not refund members for any classes that have not been attended or missed.

Membership , Annual holidays & occasional class cancellations

We do not run classes on Public/Bank Holidays. We take our annual leave for 2 weeks over the Christmas/ New Year period and 2 weeks during the summer holiday period. Exact dates may vary each year and will be posted on the Latest News page and via social media or App.. As we operate a 'train anytime training policy', we will NOT refund part membership payments for classes not attended, occasional class cancellations due to bad weather, instructor illness or when the locations we hire, have to temporarily close for maintenance/events or similar activities, nor when we have informed members of a cancellation in advance, or for classes which are suspended during the holiday periods.

Membership cancellation/ suspension

Should you decide that you need to take a break from your classes for any reason. CKM operates a non- active membership rate for our members. This ensures that you can remain a member of CKM

with all the benefits but your regular class membership is placed on hold during this period, until you contact us to re-activate your full membership.

Your monthly payments are reduced to £15.00. You will still receive all newsletters/ Social media group membership and can attend additional workshops at CKM member rates. It is only your regular monthly class membership which is placed onto the non-active status, however you can drop in and train once per month.

Should you wish to cancel your membership and cease training with CKM, you are required to give 30 days written notice prior to the cancellation of your direct debit, in writing. Email is acceptable. Cancelling directly with your bank without giving us written notice will attract a cancellation fee of £100 enforced by our monthly fee collections service provider. All you need to do is send us your cancellation confirmation, we will then cancel everything this end and done through the system, once this has been done you can then of course check the dd has been cancelled.

